

Docket 2017-228-5

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Campbell, Chad

Subject: FW: Request denial of rate increase by Palmetto Utilities (sewer)
Attachments: Palmetto of Rland Cty rate increase hearing 010918.docx

From: Nancy Kauffman [mailto:_____] t]
Sent: Friday, January 26, 2018 10:14 AM
To: Dunbar, Skye <sdunbar@regstaff.sc.gov>
Subject: Request denial of rate increase by Palmetto Utilities (sewer)

Attached please find my statement about the promises that this company made five years ago -- promises that have not been kept.

I have no problem with a flat rate IF the rate is one as low as the Blythewood customers have had for the past five years.

Over the past five years, I have contacted this company several times asking when we were going to move to a low flat rate, and I had an extended conversation with them prior to the January meeting. At that time, I did tell them that I have not been receiving their notices of various meetings. It was only after the notice of the January meeting from the Public Service Commission that I learned that my neighbors have received many such notices.

I do realize that this company has been sold to other owners, but I feel that the new owners must honor promises made to us five years ago.

If you would like to talk further with me, my home phone is _____

Thank you.

Nancy Kauffman

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